







IN AN EMERGENCY CALL 9-1-1

IT COULD SAVE YOUR LIFE OR SOMEONE YOU LOVE!

When Do I Call 9-1-1?

Call 9-1-1 for HELP when:

-  You witness or are the victim of a crime.
-  You smell smoke or see a fire.
-  You witness or are involved in a serious accident.
-  There is an emergency illness or suspected poisoning.
-  When a child/senior citizen/handicapped person is lost, confused, frightened or needs special assistance.
-  There is any situation that is potentially dangerous and you are not sure who to call.



What Do I Say?

When the 9-1-1 operator answers, give them the following information:

1. The phone number you are calling from
2. Your name
3. Your address
4. What your problem is

Remember to remain calm, speak clearly and remain on the line to answer all of the operators questions.

What Is Considered An Emergency?

“An event or occurrence demanding immediate action; or any condition endangering or thought to be endangering life or property.”

(From “Police Communications Guide for Dispatchers” by

Alan Burton, published by

Dispatch Specialists, Medford, OR, 1984.)

Some state Legislators have included various definitions of “emergency” in their enabling 9-1-1 laws.

What Do I Do If There Is A Fire In My Home?

Do not use your telephone to call. Stay low, get out of the house immediately and call from your neighbor’s or a pay phone. Remember that you can dial 9-1-1 from a pay phone for FREE.



9-1-1 Can Save Your Life!

City, township and community logs are filled with incidents where people have helped save lives and property by dialing 9-1-1. Unfortunately, there are many instances where 9-1-1 was dialed as a joke, a trivial or nuisance call. In many areas, these calls account for the majority of the report.

Remember, dialing 9-1-1 is serious and calling unnecessarily can endanger someone else’s life or property when they really do need help!